



# New Customer Application: Blank Guide

PASSPORT  
SIZE  
PHOTOGRAPH

Please refer to attached explanatory notes

## A: Application Type (tick applicable box)\*

(1) First Time New Connection <input type="checkbox"/>	(2) New Customer for Existing Registered Connection <input type="checkbox"/>
(3) Amnesty Declaration <input type="checkbox"/>	(4) Unregistered Connection <input type="checkbox"/>
(5) Water Reseller <input type="checkbox"/>	(6) Other (specify) _____ <input type="checkbox"/>

## B: Customer Category (tick applicable box)\*

(1) Domestic <input type="checkbox"/>	(2) Commercial <input type="checkbox"/>	(3) Industrial <input type="checkbox"/>	(4) Government Institution <input type="checkbox"/>
(5) Other Institutions <input type="checkbox"/>	(6) Kiosk <input type="checkbox"/>	(7) Tanker/Dumper <input type="checkbox"/>	(8) Other <input type="checkbox"/>

## C: Service Required (tick applicable box)\*

(1) Water only <input type="checkbox"/>	(2) Sewerage Only <input type="checkbox"/>	(3) Water & Sewerage <input type="checkbox"/>	(4) Other _____ <input type="checkbox"/>
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## D: Address of Physical Location for Connection (attach map or sketch)\*

House Number or Name _____	Block/Plot/SQ Number: _____/_____/_____
Property Reference _____	Road/Street: _____
Ward: _____	District: _____
Is there an existing registered Dawasco connection at this address? <input checked="" type="checkbox"/> <input type="checkbox"/> Delete inapplicable	
If YES, what is the account number?: _____ (attach copy of recent bill)/copy of title deed/letter of offer	

<b>E: Details of Applicant requiring service at Connection Address*</b> First Name: _____ Last Name: _____ Occupation: _____ TIN/Other ID Ref No: _____ <b>G: Postal Address of Applicant*</b>	<b>F: Details of Landlord of Connection Address? (if different from Applicant)*</b> First Name: _____ Last Name: _____ Occupation: _____ TIN/Other ID Ref No: _____ <b>H: Postal Address of Landlord of Connection Address*</b>
Applicant Tel No: _____	Landlord's Tel No: _____
Email Address: _____	Email Address: _____

## I: Statement by Person/Entry Responsible for paying Deposit, Connection Charges, Monthly Bills and other Related Charged: Applicant/Landlord) delete inapplicable

I, the undersigned, hereby acknowledge.

(1) Where the Applicant is NOT the Landlord of the connection address, Dar es Salaam Water & Sewerage Corporation requires *prior* writer approval from the Landlord that the Applicant is responsible for payment of all relevant charges, if an Applicant vacates the connection address with unpaid charges, the Landlord shall be held legally responsible for settling all such unpaid charges, including any related penalties or legal costs arising.

(2) That not connection work by any party will begin *until* the survey is approved by Dar es Salaam Water & Sewerage Corporation.

(3) That I will be require to sign a formal Customer Contract ("Contract") and pay the required security deposit, as well as any connection or other charges *before* any work begin on a new connection, or the connection is activated or transferred in the case of an existing registered connection.

(4) I will be required to submit two (2) ID photographs when sign signing the Contract.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_ Name(please print): \_\_\_\_\_

Dar es Salaam Water & Sewerage Corporation thanks you for your application and looks forward to welcoming you as a Customer. Our staff will do everything they can to process your application efficiently and as soon as possible. If your application is not supported with Map/Sketch Map, will not be processed.